

CUERO ISD CHARGE POLICY

CISD FOOD SERVICE

The purpose of the charge policy is to establish consistent meal procedures throughout the Cuero ISD District.

Parents/Guardians are encouraged to sign up at Titan School Solution Family portal. More information available at Cuero ISD webpage, under departments go to Food Services. Parents/guardians may:

- *make online payments by credit card (processing fee applies)
- *set up payment reminders
- *set spending limits
- *add recurring payments
- *view transactions & purchases

Cash or check payments are accepted at all cafeterias.

Paid students are allowed to charge up \$20.00 and reduced price \$5.00. Once a student has reached the charge limit, they will be given an alternative meal at a reduced price.

No charging ala carte items

Parents will be notified by robo call/email and/or written notice.

Free/Reduce meal applications are available for households to complete.

IN ACCORDANCE WITH FEDERAL CIVIL RIGHTS LAW AND U.S. DEPARTMENT OF AGRICULTURE (USDA) CIVIL RIGHTS REGULATIONS AND POLICIES, THE USDA, ITS AGENCIES, OFFICES, AND EMPLOYEES, AND INSTITUTIONS PARTICIPATING IN OR ADMINISTERING USDA PROGRAMS ARE PROHIBITED FROM DISCRIMINATING BASED ON RACE, COLOR, NATIONAL ORIGIN, SEX, DISABILITY, AGE, OR REPRISAL OR RETALIATION FOR PRIOR CIVIL RIGHTS ACTIVITY IN ANY PROGRAM OR ACTIVITY CONDUCTED OR FUNDED BY USDA. PERSONS WITH DISABILITIES WHO REQUIRE ALTERNATIVE MEANS OF COMMUNICATION FOR PROGRAM INFORMATION (E.G. BRAILLE, LARGE PRINT, AUDIOTAPE, AMERICAN SIGN LANGUAGE, ETC.), SHOULD CONTACT THE AGENCY (STATE OR LOCAL) WHERE THEY APPLIED FOR BENEFITS.

INDIVIDUALS WHO ARE DEAF, HARD OF HEARING OR HAVE SPEECH DISABILITIES MAY CONTACT USDA THROUGH THE FEDERAL RELAY SERVICE AT (800) 877-8339. ADDITIONALLY, PROGRAM INFORMATION MAY BE MADE AVAILABLE IN LANGUAGES OTHER THAN ENGLISH TO FILE A PROGRAM COMPLAINT OF DISCRIMINATION, COMPLETE THE USDA PROGRAM DISCRIMINATION COMPLAINT FORM, (AD-3027) FOUND ONLINE AT: [HTTPS://WWW.USDA.GOV/OASCR/HOW-TO-FILE-A-PROGRAM-DISCRIMINATION-COMPLAINT](https://www.usda.gov/oascr/how-to-file-a-program-discrimination-complaint), AND AT ANY USDA OFFICE. OR WRITE A LETTER ADDRESSED TO USDA AND PROVIDE IN THE LETTER ALL

OF THE INFORMATION REQUESTED IN THE FORM. TO REQUEST A COPY OF THE COMPLAINT FORM, CALL (866) 632-9992. SUBMIT YOUR COMPLETED FORM OR LETTER TO USDA BY:

(1) MAIL: U.S. DEPARTMENT OF AGRICULTURE
OFFICE OF THE ASSISTANT SECRETARY FOR CIVIL RIGHTS
1400 INDEPENDENCE AVENUE, SW
WASHINGTON, D.C. 20250-9410;

(2) FAX: (202) 690-7442; OR

(3) EMAIL: PROGRAM.INTAKE@USDA.GOV.

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